



## The Digital Resolve Platform

### Online Security and Fraud Protection through Real-Time Identity Intelligence, Authentication and Access Control

For companies that need proven security to prevent unauthorized access to accounts and sensitive information, verify legitimate users and to protect online transactions and interactions, the Digital Resolve platform is a cost-effective and easy-to-deploy solution that effectively mitigates risk on Day One of deployment.

The platform was designed by a team of seasoned experts to provide a comprehensive view of all transactions and interactions unlike other solutions that merely detect events in isolation. Furthermore, real-time intervention options and a frictionless user experience mean that you can maintain confidence and trust among those who matter most: your customers, partners and employees.

“We have been using the platform for over five years. The application is easy to use and easy to customize so we have added it to all our online products. The real-time alerts give our fraud team a means to address the situation quickly to prevent losses.”

EVP - Online Fraud Operations  
Large Financial Banking Company



#### **SINGLE SIGN-ON**

ONE SET OF CREDENTIALS  
EASY CONFIGURATION  
SIMPLIFIED ACCESS MANAGEMENT



#### **MULTIFACTOR AUTHENTICATION**

BEHAVIORAL PROFILING  
ADAPTIVE AUTHENTICATION  
BEST-PRACTICE POLICY TEMPLATES



#### **BEHAVIORAL MONITORING & ANALYTICS**

COMPREHENSIVE BEHAVIOR MONITORING  
USER & CHANNEL ANALYSIS  
REAL-TIME INTERVENTION

**ONE PLATFORM, MULTIPLE INDUSTRIES**

HEALTHCARE · FINANCIAL · PROFESSIONAL SERVICES · HR & BENEFITS · TECHNOLOGY · SMBS



## SINGLE SIGN-ON

Companies are constantly challenged with ensuring 24/7, secure access to information across a multitude of disparate technology platforms, systems, applications and devices. On average, business employees manage nearly 200 individual passwords. It's no surprise that the majority of confirmed data breaches are due to compromised passwords. Digital Resolve's Single Sign-On (SSO) solution allows enterprises to more easily and securely manage access to sensitive data while giving users a simplified way to manage logins with one click, and only one set of credentials.

### BUSINESS BENEFITS

- Replaces integration with easy configuration
- Strengthens security with safer, stronger credentials
- Reduces IT administration overhead costs
- Supports compliance and governance protocols
- Improves employee productivity


### USER BENEFITS

- Reduces the number of passwords to remember
- Eliminates frustration with password recovery/reset
- Provides one-click convenience in managing credentials
- Assures authenticated access by the legitimate user
- Consolidates log-ins across devices and applications



## MULTIFACTOR AUTHENTICATION

Now more than ever organizations across a variety of industries are under immense pressure to prevent unauthorized access to sensitive data and personal information. The Digital Resolve platform combines the power of behavioral profiling, device identification and calculated risk factors to automate the authentication process in a transparent yet powerful manner. Should a login attempt be deemed suspect, adaptive authentication options spring into play to provide robust protection that's hard to bypass no matter how seasoned the criminal.


COMPREHENSIVE DIGITAL BEHAVIOR PROFILE	DEVICE ID	CALCULATED RISK FACTORS	ADAPTIVE AUTHENTICATION
<ul style="list-style-type: none"> <li>Location</li> <li>Connection Type</li> <li>Device Fingerprint</li> <li>More</li> </ul>		<ul style="list-style-type: none"> <li>Travel Velocity</li> <li>Proxy</li> <li>OFAC</li> <li>More</li> </ul>	<ul style="list-style-type: none"> <li>Challenge/Response Questions</li> <li>One-Time Passwords</li> <li>Out-of-Band Authentication</li> </ul>





## BEHAVIORAL MONITORING AND ANALYTICS

To address the full fraud lifecycle, the Digital Resolve platform monitors every user interaction and transaction to uncover any suspect behaviors while engaged with your site. All activity is monitored at the user, account and site levels to provide a comprehensive view across your entire channel.

By determining regular user patterns at multiple levels, suspect activity can be flagged and handled accordingly.


 Application Navigational Analysis

 Online Session & Transaction Profiling

 Account/Personal Information Monitoring

 Click Analysis

 Payment Profiling

 Device Fingerprint Analysis

## Why Choose Digital Resolve?

Since 2004, Digital Resolve has delivered solutions that help companies maintain trust and confidence among their audiences through proven and cost-effective fraud-protection and identity intelligence technology. The Digital Resolve platform provides the industry's only solution that couples its proprietary and substantiated multi-factor authentication (MFA) and behavioral monitoring technology with its own single sign-on (SSO) capabilities to deliver proactive protection that secures online accounts, information and transactions from login to logout. For nearly 15 years, enterprises across a number of industries, from financial services to fast-growth technology to small- and medium-sized businesses to healthcare, have benefitted from having a single, easy-to-deploy solution that provides comprehensive security for online users.



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